



ANDREA LAGO QUIJADA

Cybersecurity Governance & Technology Risk Consultant

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PROFILE

I specialise in Cybersecurity Governance and Technology Risk, combining a legal background with experience in a global, regulated financial environment. I oversee more than 100 KRIs and service indicators, analyse deviations, and track root causes, accountable owners, action plans and target dates. I translate technical and regulatory information into clear executive reporting and work closely with business, technology, security and data teams.

PROFESSIONAL EXPERIENCE

Deloitte Spain | Senior Cybersecurity Consultant | Sep 2026 - Present | Consultant | Sep 2024 - Sep 2026

- Monitor and analyse more than **100 KRIs and service indicators**, reviewing amber and red deviations and identifying root causes, affected assets and accountable owners.
- Track **action plans and target dates** with technical and service owners for vulnerabilities, alerts, incidents and service outages.
- Consolidate technical and regulatory information into **executive reporting** for senior managers and governance forums, supporting risk oversight and decision-making.
- Coordinate **Service Governance and Service Level Management** activities across business, technology, cybersecurity, data teams and service owners.
- Review **data quality, consistency and traceability** across technical and financial metrics, including KRIs, KPIs, OKRs and Key Results.
- Functionally review **Power BI dashboards** and reporting processes, identifying gaps and coordinating improvements with the relevant teams.
- Assess controls, evidence and gaps and prepare documentation related to **SWIFT CSP, ISO 27001 and NIS2**, with professional exposure to NIST and ENS.
- Contribute to Security Office initiatives, internal standards, dashboards, cybersecurity roadmaps and service tenders.

Distrito de Abogados | Lawyer | 2023

- Advised clients, analysed legal and regulatory matters, drafted legal documentation and monitored case files and proceedings.

LAL & Silvia Requena | Trainee Lawyer | 2021 - 2023

- Supported case preparation through legal research, regulatory analysis, documentary review and drafting.

EDUCATION

- Professional development: **ISO/IEC 27001 and applied AI** (ongoing)
- Executive Programme in **Cybersecurity** - Garrigues (2024)
- University Course in **Compliance** - Universidad Europea (2024)
- Master's in **Criminal Law and Criminal Procedure** - UC3M (2023)
- Master's in **Legal Practice** - UOC (2023)
- Bachelor of **Laws** (Academic Excellence Scholarship) - UIC (2021)

CORE EXPERTISE

Governance and Risk

- Cybersecurity Governance · GRC · Technology Risk
- IT Risk · Information Security
- Service Governance · SLM
- Cyber Risk Reporting · Stakeholder Management

Frameworks and Regulatory Compliance

- NIS2 · SWIFT CSP · ISO 27001
- DORA · GDPR · Spanish Data Protection Act
- NIST · ENS (professional exposure)
- ISO 27002 · ISO 31000 · EU AI Act

Management and assurance

- KRIs · KPIs · OKRs · Risk Monitoring
- Data Quality · Information Governance
- Control Assessment · Gap Analysis
- Remediation Tracking · Business-technology alignment

Tools

- Power BI · Qlik (functional use)
- ServiceNow · CMDB (functional use)
- Excel · PowerPoint · Microsoft 365
- Applied AI for process improvement

LANGUAGES

Spanish: Native | English: Advanced professional proficiency